

# Private Rental

## Frequently Asked Questions

- **What is the maximum number of people permitted in a private rental?**

Ultrazone can accommodate up to 160 people for each hourly session. Arrangements must be made prior to your rental for any group of 160 or more participants. Our arena is designed for a maximum of 39 players for each Ultrazone laser game - (3 Teams of 13 -or- 39 Solo players).

- **What should I expect for a general timeline for our event?**

We are prepared to start your event as soon as your first group is ready to begin. (For example, if your event is scheduled to start at 10:00am, we are ready to start your games at 10:00am).

- **Can I observe the game in progress?**

Spectators are not permitted past the lobby briefing room door at any time. We encourage all people to participate (including chaperones, etc.) but we do not permit spectators as the presence of non-players has a negative impact on players in the arena.

- **What type of food or supplies may I bring with me?**

Ultrazone allows you to bring food or beverages with you for use during your private rental. **However, Ultrazone does not allow any alcoholic beverages no matter what age group is involved. Any intoxicated person will be asked to leave without a refund.** Our facility can also make arrangements to supply food or beverages of your choice at an additional charge.

- **What is the minimum age for participating in Ultrazone?**

We recommend that only persons age 6 or older play the Ultrazone Laser Game.

- **Can I photograph or videotape our event?**

You may photograph or videotape your event in the public areas of Ultrazone. Unfortunately, due to copyright restrictions, we can not allow any recording within the Laser Game Arena or the Briefing & Vesting rooms.

- **Will my group have time to enjoy the arcade games?**

Video game tokens are available at the front counter during your rental at a price of \$20.00 per 100 tokens. Smaller amounts can be purchased through our token machines in the arcade lobby.

- **What should I do with my valuables while I am playing in the laser game?**

Although your event is “private”, we still recommend that you secure any valuable personal belongings in our lockers. We provide secure lockers for 50 cents per use and there is almost always a locker or two available. Should you find that no locker is available, please contact a manager. We can not be responsible for items that may be lost or stolen at Ultrazone.

- **What will happen to my deposit if I need to cancel or postpone my event?**

Canceling a private event will cause the loss of your deposit. Postponement of your event may be done up to 72 hours prior without penalty. However, if you subsequently cancel your event, you will forfeit your deposit as if it were canceled in the first place.

- **How and when can our event balance be paid?**

You will be presented with final reconciliation of your account at the completion of your party. We ask that you present payment at the front counter prior to your departure. Ultrazone accepts cash and credit cards (VISA, MC, Discover).